



AT&T to Support Nurses and Physicians With Three Months of Free Service on FirstNet Network

Since They Are Here For Us, We Are Here for Them...AT&T Has Some Good News For Nurses and Physicians On The Frontlines

DALLAS, April 12, 2020— AT&T* delivered “Some Good News” tonight announcing three months of free wireless service for frontline nurses and physicians nationwide on the [FirstNet®](#) network – built with AT&T in a public-private partnership with the [First Responder Network Authority](#) (FirstNet Authority).

“Tonight’s ‘Some Good News’ shined a light on our healthcare heroes,” said Jeff McElfresh, CEO, AT&T Communications. “They are working around the clock, on the frontlines to combat the COVID-19 health crisis. We want to be there to keep them connected. And that’s exactly what FirstNet delivers.”

In case you missed it, in the third episode of John Krasinski’s digital show “[Some Good News](#),” where he covers only positive news from around the world, AT&T came to play ball! The episode features Krasinski and some hometown friends surprising a handful of nurses at Beth Israel Deaconess Medical Center with a field trip to Fenway Park, where they threw out the first first pitch of 2020. Inspired, and to keep the good news going, AT&T surprised not only the nurses featured on the show but [nurses and physicians all across the country](#).

Nurses and physicians already on FirstNet Mobile – Responder plan will automatically receive the 3-month service credit¹ on a smartphone or tablet line of service. Starting Monday, April 13, new subscribers are also eligible, connecting them to reliable critical communications with always-on priority access to the network, with fastest overall nationwide network experience.²

In addition to three months of free service, nurses and physicians signing-on to FirstNet can get a \$200 activation credit³ when activating a new FirstNet Ready™ smartphone on a new FirstNet Mobile-Responder plan.

The [COVID-19](#) health crisis illustrates precisely why public safety fought for the creation of FirstNet, the *only* nationwide high-speed broadband communications platform dedicated to and purpose-built for America’s first responders. While commercial wireless offerings are available to public safety, FirstNet continues to grow because of its unique public safety



features that wireless networks built for the general public can't provide. These include innovative, mission-focused tools and technologies, always-on, always-ready service for first responders, FirstNet Ready™ devices, a robust ecosystem of highly secure and public safety tested apps, a fleet of dedicated network deployables and more.

The work we do is critical to millions of people and companies around the world, and we're committed to being there when our customers, employees and first responders need us most during the COVID-19 pandemic. As public safety's communications network partner, we have a responsibility unlike any other wireless carrier, and the FirstNet Authority holds AT&T accountable to deliver the solutions that meet public safety's needs today and for decades to come. FirstNet was built for this situation – it's exactly what the first responder community designed it for.

Throughout this unique time, AT&T is [supporting customers](#) with financial hardships by waiving fees, increasing your data, upgrading devices, expanding access to our programming, offering [free smartphones for life](#) for public safety agencies on FirstNet, and not disconnecting service. We're doing our best to keep our customers and employees safe, with free express shipping to your door, no-contact delivery and device setup, and curbside pickup. We're also supporting first responders and medical personnel responding to COVID-19 with [nourishing meals](#).

Go [here](#) for more FirstNet news. Or check out [FirstNet.com](#) to learn more about the solution. And for the latest on our response, visit our COVID-19 webpage.

¹Ltd. time offer. Credits equal to 3 months of recurring service charges (incl taxes & fees) on a FirstNet Mobile--Responder plan for smartphone or tablet will start within 3 bills. Available only to eligible physicians and nurses who have, or qualify and subscribe to a new, FirstNet Mobile--Responder plan. For current subscribers, credits will automatically be applied to an existing line of service. New subscribers may migrate an AT&T line of service or activate a new FirstNet Mobile—Responder line of service. New subscribers must qualify for FirstNet service and complete verification process within 30 days. Customer must provide or purchase their own device and use a FirstNet SIM. See below for complete details.

²Based on AT&T analysis of Ookla® Speedtest Intelligence® data median download speeds for Q1 2020. Ookla trademarks used under license and reprinted with permission.

³Ltd. time offer. Not avail. In MA. Req's purch. on 0% APR AT&T Installment (30-mo. at max \$66/mo.) agmt. Credits start w/in 3 bills. Avail. only to elig. first responders who activate a new smartphone line of service as a Subscriber Paid User on FirstNet Mobile- Responder plan w/ elig. voice & data svc. If scv cancelled, device balance due (up to \$1979.99). Tax on full retail price due at sale. Add'l fees & restr's apply. See below for complete details.

***About AT&T Communications**

We help family, friends and neighbors connect in meaningful ways every day. From the first phone call 140+ years ago to mobile video streaming, we innovate to improve lives. We have the nation's fastest wireless network.** And according to America's biggest test, we have the nation's best wireless network.*** We're building [FirstNet](#) just for first responders and creating next-generation mobile 5G. With a range of TV and video products, we deliver entertainment people love to talk about. Our smart,



highly secure solutions serve nearly 3 million global businesses – nearly all of the Fortune 1000. And worldwide, our spirit of service drives employees to give back to their communities.

AT&T Communications is part of AT&T Inc. (NYSE:T). Learn more at att.com/CommunicationsNews.

AT&T products and services are provided or offered by subsidiaries and affiliates of AT&T Inc. under the AT&T brand and not by AT&T Inc. Additional information about AT&T products and services is available at about.att.com. Follow our news on Twitter at @ATT, on Facebook at facebook.com/att and on YouTube at youtube.com/att.

© 2020 AT&T Intellectual Property. All rights reserved. AT&T, the Globe logo and other marks are trademarks and service marks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks contained herein are the property of their respective owners.

**Based on analysis by Ookla® of Speedtest Intelligence® data average download speeds for Q1 2020. Ookla trademarks used under license and reprinted with permission.

***GWS OneScore, September 2019.

FirstNet® and the FirstNet service logo are the intellectual property of the First Responder Network Authority.

For more information, contact:

Melissa Cappabianca
AT&T Corporate Communications
Phone: 310-964-0779
Email: ms919p@att.com